

Southwestern Pennsylvania
Organization of
NURSE LEADERS



Celebrating 40 Years of Excellence in Nursing Leadership

Final Program



2019 Annual Conference
Nemacolin Woodlands Resort
August 29-30, 2019

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Celebrating 40 Years of Excellence in Nursing Leadership



2019 Annual Conference | Nemaquin Woodlands Resort | August 29-30, 2019

Southwestern Pennsylvania
Organization of
NURSE LEADERS
SWPONL



Dear Colleagues:

Welcome to the 40th Annual Southwestern Pennsylvania Organization of Nurse Leaders Education Conference! The theme of our conference this year is “Celebrating 40 Years of Excellence in Nursing Leadership”.

The ever-changing landscape of healthcare effects nursing leaders as they manage complex environments. While most change can be positive, it can also be challenging. With that in mind, the SWPONL Education and Membership Committees have created an outstanding agenda designed to support your leadership, to elevate your passion for nursing excellence, quality, and to educate you in new safety practices. During the conference, there will be many opportunities to learn about how well nurse leaders thrive in challenging times, and how resilience and passion truly compliment the healthcare industry, thanks to all of you.

We are excited to present a variety of topics! From optimizing personal leadership, knowledge and passion; flourishing in times of change; patient safety and quality; to much more, you can engage in discussion with an amazing panel of expert nurse leaders who will share their best practices and learned experiences applicable to successful nursing leadership.

In addition to the conference speakers, you will not want to miss the opportunity to browse the collection of poster presentations and an impressive exhibit hall. These are always the highlights of the conference! The sponsors and exhibitors are generous in their support of this conference and we are eternally grateful. Please take some time to thank them for their support and interact with them throughout the conference.

The networking event continues to be one of the highlights of the conference, where you can connect with other nurse leaders in the region. Part of building the foundation for expert nursing leadership and resiliency is bonding with others – and this is a fantastic opportunity to connect.

Thank you for attending!

Sincerely,

Jacqueline Collavo, MA, BSN, RN, NE-BC
Chair, SWPONL

SWPONL Mission

To support the professional development of nurse leaders through collaboration, advocacy and education.

SWPONL Vision

To position nurse leaders to influence the future of healthcare in Southwestern Pennsylvania.



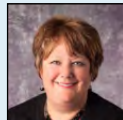
In Recognition and Appreciation of the 2019 SWPONL Conference Planning Committee

Chair, Education Committee



Deborah Vehec, MSN, RN
Manager of Special Programs
Vitalant

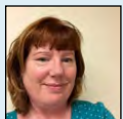
Denise Abernethy, MSN, RN, CEN
Clinical Director
UPMC St. Margaret



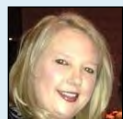
Diane Cancilla, MSN, RN, NEA-BC
Unit Director Radiology
UPMC Children's Hospital of Pittsburgh



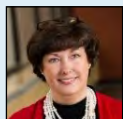
Regina Davin, RN, MSN
Associate Nurse Executive
Washington Health System



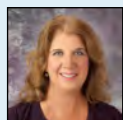
Louise Dobbins, BSN, MHA, FACHE
Director, Hospital Operations
AHN Allegheny General Hospital



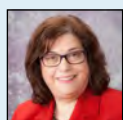
Jacqueline Drahos, MSN, RN
Unit Director
UPMC Jameson



Laura Fennimore, DNP, RN, NEA-BC
Professor
University of Pittsburgh

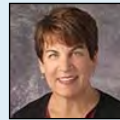


Lauren Gorman, MSN, RN
Unit Director Adult ICU
Magee Women's Hospital of UPMC

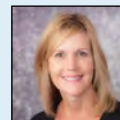


Lisa A. Manni, MSN, RN, NEA-BC
Director of Nursing
UPMC Passavant

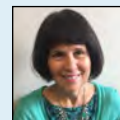
Chair, Membership Committee



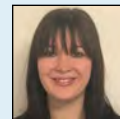
Michele Carlson, MSN, RN, CPN, NEA-BC
Director, Acute Clinical Services
UPMC Children's Hospital of Pittsburgh



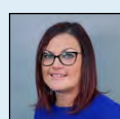
Robin Myers, MSN, CRNP
Advanced Clinical Education Specialist
UPMC Mercy



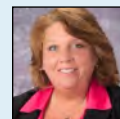
Michele Prior, MSN, RN
Advanced Practice Nurse
AHN Allegheny General Hospital



Ashley Singh, DNP, MSN, RN
Faculty, Critical Care
Chatham University



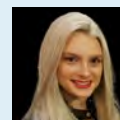
Aimee L. Skrtich, DNP, RN, CCRN, NE-BC
Clinical Program Director
ICU Service Center, UPMC



Shelley Watters, DNP, RN, NE-BC
Director, Cultural Excellence
UPMC Presbyterian Shadyside



Robin Weaver, PhD, RN, CNE
Coordinator RN-BSN Program
California University of Pennsylvania



Rebecca Weiss, MSN, RN-BC, CCRN-K
Programmatic Nurse Specialist
UPMC Shadyside



Linda R. Mason
Conference Project Manager
SWPONL



Conference Program Wednesday, August 28, 2019

3:00PM - 8:00PM Early Registration, Preview Basket Raffle, and Photos

Thursday, August 29, 2019

7:00AM – 8:30AM Registration, Continental Breakfast, Visit Exhibitors, Posters, and Raffle

8:30AM – 8:45AM Welcome, Opening Remarks / SWPONL Chair Welcome

Deb Vehec, MSN, RN

Manager of Special Programs

Bone Marrow Donor Coordinator

Vitalant

Pittsburgh, Pennsylvania



Jacqueline Collavo, MA, BSN, RN, NE-BC

SWPONL Chair

Chief Nursing Officer

AHN West Penn Hospital

Pittsburgh, Pennsylvania



8:45AM – 10:15AM Opening Keynote: Passionate Leadership – Soaring to New Heights

Donna Cardillo, RN, MA, CSP, FAAN

The Inspiration Nurse

Author: *Falling Together-How to Find Balance, Joy, and Meaningful*

Change When Your Life Seems to be Falling Apart

Sea Girt, New Jersey



Following the presentation by Donna Cardillo, she will facilitate a roundtable discussion amongst all the attendees to delve into the topic more and to share specific program examples to learn from each other.

10:15AM - 10:45AM Refreshment Break, Visit Exhibits, Posters, and Raffle

Poster Authors (even numbered posters) will be available at their posters for discussion, questions, and answers.

10:45AM - 11:45AM Leadership Resilience - Why Self Care is a Core Leadership Competency

Brenda Nevidjon, MSN, RN, FAAN

Chief Executive Officer

Oncology Nursing Society

Pittsburgh, Pennsylvania





Thursday, August 29, 2019 (continued)

11:45AM – 12:45PM Anniversary Luncheon and Networking

12:45PM – 1:30PM Activating Change: Using Motivational Interviewing and Coaching in Nurse Leadership

Amanda Gabarda, EdD, MPH, NBC-HWC
Director, Clinical Training and Development
UPMC Health Plan
Pittsburgh, Pennsylvania



1:30PM – 2:00PM Dessert Break, Visit Exhibits, Posters and Raffle

Poster Authors (odd numbered posters) will be available at their posters for discussion, questions, and answers.

2:00PM – 3:00PM The Lessons Learned from the “Patient Safety” Black Box

Holly M. Hampe, D.Sc., RN, MHA, MRM
Program Director
Assistant Professor
Health Service Administration
Robert Morris University
Pittsburgh, Pennsylvania



3:00PM – 6:30PM Free Time to Enjoy the Resort

SWPONL attendees receive a 10% special discount on resort activities. Please make your reservations in advance to take advantage of this offer.

6:30PM – 8:00PM Anniversary Celebration and Networking Reception

Enjoy the evening with friends and colleagues featuring a new addition of a photo booth and photographer to help capture new memories. The reception is an ideal time to network and to celebrate this milestone anniversary year. This special event is included in the registration and all are welcome!

2019 Conference Objectives

- Explore passionate leadership – developing solutions for leaders to soar to new heights
- Examine motivational interviewing techniques for use with patients, customers, and staff in facilitating change and effective coaching
- Exploring the past 40 years of nursing and implementing said knowledge towards the future of the profession
- Identifying resilient leadership skills that optimize personal and team performances

Celebrating 40 Years of Excellence in Nursing Leadership



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Friday, August 30, 2019

7:15AM – 8:30AM Registration, Continental Breakfast, Visit Exhibitors, Posters, and Raffle

8:30AM – 9:00AM SWPONL Updates, Recognitions and Passing of the Gavel

Jacqueline Collavo, MA, BSN, RN, NE-BC

SWPONL Chair

Chief Nursing Officer

AHN West Penn Hospital

Pittsburgh, Pennsylvania



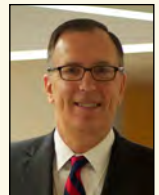
9:00AM – 10:00AM **Keynote: Preparing for the Future - Prospering With Inclusive Workplaces**

John Lasky

Vice President and Chief Human Resources Officer

Temple University Health System

Philadelphia, Pennsylvania



10:00AM - 10:30AM Refreshment Break, Visit Exhibits, Posters and Raffle

Raffle closes at 10:30AM – last chance to buy tickets!

Program Continues on Next Page

Contact Hours

The Southwestern Pennsylvania Organization of Nurse Leaders and the University of Pittsburgh School of Nursing are jointly providing this educational activity. Nurses participating in the conference and completing the evaluation tool may be awarded a maximum of 8 continuing education contact hours. The University of Pittsburgh School of Nursing is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

The evaluation link will be sent via email after the conclusion of the conference (through Survey Monkey). **In order to receive your Continuing Education Credits for this conference you must complete the survey by Wednesday, September 4th.** If you have any questions, please contact Linda Mason at swponlhq@gmail.com.

The contact hour certificate will be sent directly to attendees from the University of Pittsburgh a few weeks after the Conference..



10:30AM - 11:45AM Expert Panel: How Leadership Development for Nurse Leaders Has Changed and What is Essential for Nurse Leaders for the Future

Moderator:

Laura Fennimore, DNP, RN, NEA-BC
Professor
University of Pittsburgh
Pittsburgh, Pennsylvania



Panel:

Helen Burns, PhD, RN, NEA-BC, FAAN
Senior Vice President/Chief Nursing Officer
Excela Health
Pittsburgh, Pennsylvania



Mary Ellen Glasgow, PhD, RN, ANEF, FAAN
Dean and Professor
School of Nursing
Duquesne University
Pittsburgh, Pennsylvania



Maribeth McLaughlin RN, BSN, MPM
Interim CNO, VP, Patient Care Services, UPMC Magee-Women's Hospital
VP of Operations, UPMC Magee-Women's Hospital
VP Women's Health Services, UPMC
Pittsburgh, Pennsylvania



Gail A. Wolf, RN, PhD, FAAN
Professor (retired)
University of Pittsburgh
Pittsburgh, Pennsylvania



Claire Zangerle, DNP, MSN, MBA, RN, FAONL, NEA-BC
Past Chair, SWPONL
Chief Nurse Executive
Allegheny Health Network
Pittsburgh, Pennsylvania



Program Continues on Next Page



**11:45AM - 12:15PM Closing Keynote - Nursing Leadership in Nursing Practice:
Your Influence Matters**

Claire Zangerle, DNP, MSN, MBA, RN, FAONL, NEA-BC
Past Chair, SWPON
Chief Nurse Executive
Allegheny Health Network
Pittsburgh, Pennsylvania



12:15PM – 12:45PM Announcement of Poster Winners, Gift Baskets, and Giveaways

12:45PM – 1:00PM Conference Adjournment



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Posters

EDUCATION and INNOVATION

1

Emergency Department and Express Care Partnership - Bringing the Right Care to the Patient, At the Right Time, In the Right Place

Heather Ambrose¹, David Rausch², Jennifer Woodring³

¹UPMC Presbyterian Shadyside, Pittsburgh, PA, ²Children's Express Care, Pittsburgh, PA, ³UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

2

Pediatric Education Series Webinars: Targeting Pediatric Nursing Education with a Collaborative Approach

Sheila Hahner, Danielle Harold, Heather Anderson, Christine Divens, Anne Marie Kuchera

UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

3

Just a Text Away: Remote Monitoring Postpartum Hypertension

Beth Quinn, Maribeth McLaughlin

UPMC Magee-Womens Hospital, Pittsburgh, PA

4

Nurse-Driven Delirium Protocol

Erin Flanagan¹, Stasa Tadic¹, Jusjit Lalli¹, Christine Bridge², Andrew Bilderback²

¹UPMC Mercy, Pittsburgh, PA, ²Wolff Center, Pittsburgh, PA

5

Using a Poverty Simulation as an Innovative Learning Tool to Improve Understanding of Poverty and Attitudes Towards Poverty in Care Managers and Health Coaches

Amanda Gabarda¹, Laura Fennimore²

¹UPMC Health Plan, Pittsburgh, PA, ²University of Pittsburgh, Pittsburgh, PA

6

Improving New Graduate Nurse Recruitment and Retention through a Medical-Surgical Rotation Program

Catherine Green

UPMC St. Margaret, Pittsburgh, PA

8

Intimate Partner Violence Program for Nurses

Karen Stein¹, Melanie Turk²

¹UPMC Magee-Womens Hospital, Pittsburgh, PA, ²Duquesne University, Pittsburgh, PA

9

Simulation Education to Decrease Medication Errors in a Pediatric Critical Care Setting

Todd Spencer, Emily Shawley

UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

10

Can You Escape a Disaster? The Gamification of MCI Training

Mary Wood, Denise Abernethy

UPMC St Margaret, Pittsburgh, PA

11

Improving Door-To-CT Times of Stroke Patients with the Use of Emergency Nurse Protocol Order Sets

Laura Barczykowski

UPMC St. Margaret, Pittsburgh, PA

12

Innovations in Screening for Suicide in the Emergency Room: Going One Step Further

Peggy Furman, Kathe Dvorsak

St. Clair Hospital, Pittsburgh, PA

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Education Navigator: Innovation in Nurse Retention

Kristine Szarejko, Deborah Lewis

Excelsa Health, Greensburg, PA

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More Than Just Numbers: Improving HCAHP Scores through Better Understanding and Communication

Erin Jay, Heather Ambrose, Courtney Varadi

UPMC Presbyterian Shadyside, Pittsburgh, PA

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Purposeful Design: A Team Approach for Patient Care and Education

Meredith Aumer, Zachary Allan, Patricia Jess

Jefferson Hospital, Allegheny Health Network, Pittsburgh, PA

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General Inpatient Hospice (GIP): An End of Life Option for Hospitalized Patients and their Families

Lauren Leigh Gorman, Lucy Ludwikowski

UPMC Magee-Womens Hospital, Pittsburgh, PA

17

Next Level Champions: Creating an Expert RN Team for DCD Donors

Kate Spiering¹, Amy Weisgerber²

¹UPMC Presbyterian, Pittsburgh, PA, ²CORE, Pittsburgh, PA

NURSING LEADERSHIP

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Using the Patient Centered Value System to Connect Feedback with Action

Jessica Carlson

UPMC Innovation Center, Pittsburgh, PA



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In Acute Care Nursing, Do Retention Strategies Help Decrease Nursing Turnover?

Jill Direnzo^{1,2}, Kimberly Whiteman¹

¹Waynesburg University, Waynesburg, PA, ²Allegheny Health Network - Forbes Hospital, Monroeville, PA

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Peripherally Inserted Central Catheter (PICC) Insertion Reduction Initiatives and the Impact on Central Line-Associated Bloodstream Infection (CLABSI)

Shawn Vietmeier

Allegheny General Hospital, Pittsburgh, PA

22

Predictors of Retention of Newly Licensed Registered Nurses

Sandra Rader¹, Sandra Engberg²

¹UPMC Shadyside, Pittsburgh, PA, ²University of Pittsburgh School of Nursing, Pittsburgh, PA

23

Implementing a Hospital Wide Charge Nurse Orientation

Brittany Sheets

UPMC Magee-Womens Hospital, Pittsburgh, PA

24

Reaching Beyond 80% BSN-prepared Nurses: One Organization's Journey to Success

Kristen Straka¹, Diane Hupp¹, Heather Ambrose², Lauren Christy¹

¹UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA, ²UPMC Presbyterian, Pittsburgh, PA

25

Promoting Excellence in Bedside Shift Report to Optimize the Patient Experience

Sharon Hanchett, Karen Urban, Kaite Falconi, Andrew Thomas, Sherri Jones

UPMC Shadyside, Pittsburgh, PA

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Senior Nursing Leadership's Role in Improving First Year Turnover

Paula Eicker, Michele Carlson

UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

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Alternative Work Arrangements for Nurse Managers

Dominique Ferrier, Lisa Bryan-Morris, Lisa Manni

UPMC Passavant, Pittsburgh, PA

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Independent Double Check: Heightened Vigilance on Medication Safety

Jacqueline Collavo, Paula Coe

Allegheny Health Network, Pittsburgh, PA

QUALITY and SAFETY

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Reducing Falls in an Inpatient Rehabilitation Unit

Jennifer Maley

UPMC Jameson, New Castle, PA

30

Implementing CALF in the Emergency Department: A Sepsis Handoff Communication Tool to Increase Sepsis Bundle Compliance

Rebecca Weiss

UPMC, Pittsburgh, PA

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It Only Takes 7 Minutes: Use of Dedicated Time to Reduce Falls and Fall Related Injuries on a Medical Telemetry Unit

James Rossi, Salanda Fernandez

UPMC Jameson, New Castle, PA

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Decreasing Adverse Drug Events by Implementing Continuous Education

Vittoria Dowds

UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

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Jane Lucas, David Moore, Sandra Hlipala

Washington Health System, Washington, PA

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Celebrating a Decrease in Patient Falls

Jill Kelley, Sharon Hanchett, Amy McLaughlin

UPMC Shadyside, Pittsburgh, PA

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Skin Program Redesign - Investing in Frontline Staff to Reduce HAPIs

Jessica Silvis, Lisa Leonzio

UPMC St. Margaret, Pittsburgh, PA

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Utilization of Institute for Healthcare Improvement Tools to Develop a Mortality Review Process

Shelly McGonigal, Susan Leininger, Lori Laux, Darcy Shiner

Allegheny General Hospital, Pittsburgh, PA

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Bye, Bye Paper! Implementing an Electronic Fall Form and Database

Glenn Hasulak, Lynn Kosar, Katie McConnell
UPMC Passavant, Pittsburgh, PA

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"Walking Out" VTE Events on an Orthopaedic Unit

Renee Dixon, Kim Muoio, Beth Griffith, Chiara Huet, Danielle Jackson, Dennise Gitzen, Ezz-Eldin Moukamal, Paul Levy
AHN Forbes, Monroeville, PA

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Improving the Timeliness of PACU Transfers

Paula Sexton^{1,2}, Mary Fanning², Kimberly Stephens¹, Kimberly Whiteman¹
¹Waynesburg University, Waynesburg, PA, ²West Virginia University Medicine, Morgantown, WV

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Engaging Employees to Prevent Linen Loss

Louise Dobbins¹, Kimberly Whiteman²
¹Allegheny General Hospital, Pittsburgh, PA, ²Waynesburg University, Pittsburgh, PA

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Communication and Information Dissemination Team in the Surgical Intensive Care Unit

Marian Longstreth^{1,2}, Lya Stroupe¹, Kimberly Stephens², Kimberly Whiteman²
¹West Virginia University Medicine, Morgantown, WV, ²Waynesburg University, Waynesburg, PA

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Increasing Successful PICC Insertion at UPMC Presbyterian

Colleen Cochenour, Jane Yutzy, Carol Scholle, Darlene Lovasik
UPMC Presbyterian, Pittsburgh, PA

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Using Skills Validation to Decrease Variation in Central Line Care, Improves CLABSI Rates at UPMC Children's Hospital of Pittsburgh (CHP)

Heather Womeldorf¹, Jeanne Brytus¹, Lisa Sheehan², Arlene Carter¹
¹UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA, ²Wolff Center, Pittsburgh, PA

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Capillary Blood Glucose Levels and Correctional Insulin: Why Timing Matters

Antanette Murphy, Kellie Antinori-Lent
UPMC Shadyside Hospital, Pittsburgh, PA

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Extended Dwell Catheter Implementation in a Pediatric Population

Arlene Carter, Christina Dunbar, Jonathan Rent, Diane Cancilla
UPMC Children's Hospital of Pittsburgh, Pittsburgh, PA

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Aromatherapy to the Rescue for Postoperative Nausea and Vomiting

Ursula Mellinger, Linda Lakdawala
UPMC Shadyside, Pittsburgh, PA

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An Evidence-Based Approach to Implementing a Needlestick Injury Prevention Program

Connie Henry¹, Leeanna McKibben¹, Kimberly Stephens², Kimberly Whiteman²
¹UPMC Mercy, Pittsburgh, PA, ²Waynesburg University, Waynesburg, PA

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Care Team Modifications in Ambulatory Oncology Setting to Include a Collaborative Nurse Model: Impact on Patient Satisfaction

Marjorie Leslie, Nikki Urban
Allegheny Health Network Cancer Institute, Pittsburgh, PA

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Workplace Violence Prevention: Building a Reporting System

Jamie Malone
UPMC St. Margaret, Pittsburgh, PA

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Using Lean Principles to Achieve and Sustain ZERO CLABSI for over Eighteen Months

Marsha Sneddon, Irma D'Antonio
AHN Jefferson, Jefferson Hills, PA

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Employing an Infusion Interventional Bundle to Reduce Intravenous Heparin Errors

Ryan Rogers^{1,2}, Kimberly Whiteman², Justin Mulhollen¹
¹Canonsburg Hospital, Canonsburg, PA, ²Waynesburg University, Waynesburg, PA

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Enhancing Knowledge and Safe Practice regarding Insulin Pump and Continuous Glucose Monitor Management in the Hospital

Kelley Szalc, Christie Galcik, Lauren Detwiler, Courtney Ross, Mpande Mwape, Zach Perpetua, Sarah Ziccardi, Margaret Hayden
UPMC Passavant, Pittsburgh, PA

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Medical Respite – Healthcare for The Homeless

Kimberly Laing, Sharon Mackall

UPMC Mercy Hospital, Pittsburgh, PA

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Clinical Support Team - A “Real-Time” Resource for Staff in Difficult Situations

Krista Pryor, Peggy Jenkins

St. Clair Hospital, Pittsburgh, PA

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Challenging Dogma: Enhanced Recovery after Surgery (ERAS) to Improve Patient Outcomes

Joanna Hughes, Sharon Cropp, Denise Hanna, Thomas Natcher,

Robert Kovatch, Leigh Nadler, Joseph Brula, Scott Holekamp

St. Clair Hospital, Pittsburgh, PA

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Use of a Targeted Solutions Tool to Decrease Falls with Injury

Donna Ross

Excela Health Westmoreland Hospital, Greensburg, PA

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Developing an Educational Program on Alternatives to Restraints to Reduce Restraint Usage in the Medical/Surgical ICU

Brett Mohney

UPMC Mercy, Pittsburgh, PA

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Increased On-Time Operating Room (OR) First Case Starts

Latasha Kast

University of Pittsburgh, Pittsburgh, PA

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Enhancing Patient and Nurse Satisfaction through Relationship-Based Care and Implementation of a Primary Nursing Care Delivery Model in an Inpatient Psychiatric Setting

Deborah Beer^{1,2}, Dianxu Ren³, HeeYoung Lee³, Camellia Herisko¹,
Laura Fennimore³

¹UPMC, Pittsburgh, PA, ²University of Pittsburgh, Pittsburgh, PA,

³University of Pittsburgh, Pittsburgh, PA

60

Utilizing Clinical Analytics to Develop and Implement a Hospital Readmission Program

Deborah Schweitzer¹, Kathleen Zell², Heather Ambrose¹, Michael Mathier²

¹UPMC Presbyterian Hospital, Pittsburgh, PA, ²UPMC Heart Vascular Institute, Pittsburgh, PA

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The Role of the Rapid Response Team at End of Life

Nicolette Mininni

UPMC Shadyside, Pittsburgh, PA

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Decreasing 7 Day Readmission Rates: An Interdisciplinary Collaboration between Dietary and Nursing Focusing on Patient Education

Dominique Ferrier, Katie Decker, Jennifer Hall

UPMC Passavant, Pittsburgh, PA

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Prevention of Healthcare Associated Infections in Adult Intensive Care Units through Implementation of Disposable Chlorhexidine Gluconate-Impregnated Washcloth Bathing

Edward Schatz, Stephanie Yuen

West Penn Hospital, Pittsburgh, PA

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Standardizing Electronic Patient Discharge Instructions: A Process Improvement

Beth Savage¹, Patricia Glod¹, Bonnie Anton¹, Connie Feiler², Jess Fesz³

¹UPMC St Margaret, Pittsburgh, PA, ²Wolff Center at UPMC, Pittsburgh, PA, ³UPMC, Pittsburgh, PA

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Collaborative Quality Improvement Initiative Drives Pressure Injuries to Zero

Jacqueline Collavo, Shouted Hu

Allegheny Health Network/West Penn Hospital, Pittsburgh, PA

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Proactive Identification of Patients at High Risk of Readmission

Kaitlin Shotsberger, Monica Miller, Karl Bushman

St. Clair Hospital, Pittsburgh, PA



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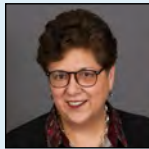


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Jacqueline Collavo, MA, BSN, RN, NE-BC
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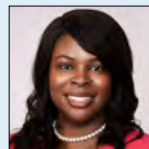
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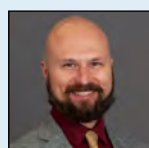
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Dedications



Congratulations to SWPONL on 40 Years of Excellence in Nursing Leadership.

- The Nurse Leaders of Allegheny Health Network

UPMC Center for Nursing Excellence celebrates the seven outstanding individuals who were recipients of the 2019 Nurses Week Awards. Kyla, Velma, Lauren, Joanne, Susan, Jennifer and Ruth were honored for making significant contributions to nursing at UPMC. Thank you for providing quality and compassionate care to our patients every day.



- Rising Star in Clinical Practice: **Kyla Colcombe**, BSN, Professional Staff Nurse, UPMC Presbyterian
- Champion of Nursing: **Velma Dorsey**, Environmental Services Associate, UPMC Presbyterian
- Leading with Wisdom: **Lauren Leigh Gorman**, MSN, RN, Unit Director, UPMC Magee-Womens Hospital
- Legacy of Nursing: **Joanne Sorensen**, DNP, RN, FACHE, Chief Nursing Officer and Vice President of Patient Care Services, UPMC Northwest (retired)
- Spirit of Inclusion: **Susan Bender**, RN, Senior Professional Staff Nurse I, UPMC Presbyterian
- Outstanding Preceptor: **Jennifer Claire Dobrzynski**, BSN, RN, CPAN, Senior Professional Staff Nurse, UPMC Hamot
- Outstanding Patient Advocate: **Ruth Harris**, BSN, RN, ONC, Orthopedic Navigator Coordinator, UPMC St. Margaret



Dedications

To the Nurse Leaders of the past, present and future of Allegheny Health Network, thank you for your contribution to the practice of nursing, nursing leadership and for your commitment to SWPONL.

With Gratitude,

Claire M. Zangerle, DNP, MSN, MBA, RN, FAONL, NEA-BC
Chief Nurse Executive
Allegheny Health Network



Congratulations to SWPONL on 40 successful years of dedication and commitment to Excellence in Nursing Leadership!

Jacqueline Collavo, MA, BSN, RN, NE-BC
2019 Chair, SWPONL
Chief Nursing Officer
Allegheny Health Network/West Penn Hospital



To all the remarkable nurse leaders and aspiring nurse leaders of the future... Your collaboration and contributions to SWPONL and to the profession of nursing are to be commended! Continue to inspire, lead, and educate others. You make difference every day in the lives of our patients.

With sincere thanks,

Jacqueline Collavo, MA, BSN, RN, NE-BC
2019 Chair, SWPONL
Chief Nursing Officer
Allegheny Health Network/West Penn Hospital



Congratulations

to SWPONL on the 40th Anniversary!

May you continue to prosper and reach your dreams of excellence
in the coming years and beyond.

We are proud to be your partner on this journey.



*Beth Kassalen, Linda Mason, Debbie Zaparoni, Barbara Hamschin, Amy Spikula,
Elizabeth Mortimer, Amelia Addor, Ann Conlin, Jaymie Macek, Kate Kovalan,
Jenn Butschle, and Donnina Contos*

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At **UPMC**, our more than 18,000 nurses and nursing support staff devote their lives to the health and well-being of our patients. Our nurses are healers, advocates, teachers, and innovators. UPMC has 50 specialty nursing roles across nearly 20 clinical specialties. This gives our nurses endless ways to develop professionally and grow throughout their entire careers.

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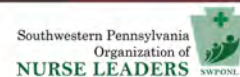


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Bronze



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Bronze (continued)



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